

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

City of Las Vegas Failed to Meet Treatment Requirements

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Our water system recently violated drinking water requirements. Although this was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. Water samples in individual filters exceeded 1.0 turbidity units (NTU) in February and March 2022. The standard is that no sample may exceed 1.0 NTU at any time during the month. This is a violation of the requirements of the Safe Drinking Water Act.

Additionally, turbidity measurements are required to be recorded at 15-minute intervals. During the months of February and March 2022 we did not monitor at 15-minute intervals. This is a violation of the requirements of the Safe Drinking Water Act.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other actions. We do not know of any contamination, and none of our testing has shown disease-causing organisms in the drinking water.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. **Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.** These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done? To address the issue with turbidity exceedences on one Individual Filter Effluent (IFE) the city has reprogrammed the TESCO PLC to address settings being too close to avoid an auto shutdown of the filter prematurely, which was causing a reaction. City is reviewing IFE data daily to get a better picture of the current condition of the aged filters. City is upgrading dosing equipment and working towards replacement of exhausted filter media. All Microbiological samples taken for February and March 2022 have come back as Absent. Downstream Combined Filter Effluent stayed within a safe range.

For more information, please contact:

Maria Gilvarry at Gilvarrym@lasvegasnm.gov
(505) 454-1401 X2006
City of Las Vegas, NM3518025
905 12th Street
Las Vegas, NM 87701

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*