

PUBLIC NOTICE

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monthly Reporting Requirements Has NOT Been Met by City of Las Vegas

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

We are required to submit turbidity data and chlorine levels to the State on a monthly basis. This requirement has not been met for the month of October 2021. The City of Las Vegas had been chlorinating the entire month of October, however for 4 days in October the Chlorine Analyzer Unit failed to record chlorine readings and there was zero data to report to the state for those 4 days.

What does this mean?

This is not an emergency. If it had been you would have been notified immediately. Monitoring and reporting turbidity and chlorine levels in your water are important in ensuring safe water to all our customers. *Chlorine is added to the water to inactivate bacteria that may be present. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. * These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Tests taken during this time period did not indicate the presence of bacteria in the drinking water system during this period.

What Should I do?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, please contact your health care professional.

What is being done?

We are working with NMED to maintain compliance and with contractors to repair meters and data downloading devices so data will not be lost. We will collect grab samples until repairs are made and devices are confirmed to be fully functional. We are also designing a completely new data capture system (SCADA) expected to be installed within a year.

The issues with the chlorine data have been corrected.

For more information, please contact

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Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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