

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Las Vegas (City Of) Failed to Correct Significant Deficiencies Within Required Time Frame**

*Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda*

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

A routine sanitary survey was conducted on October 20, 2021 by the New Mexico Environment Department-Drinking Water Bureau (NMED DWB) and found the following significant deficiencies:

1. 004B – Inadequate Emergency Response Plan- *Corrected 3.21.17*
2. 004C – Inadequate Operation and Maintenance Plan
3. 003D - Inaccurate Distribution System Sampling Plan
4. 003Q – Records not on site – *Corrected 12.7.21*
5. 001T – Inadequate system maps and schematics – *Corrected 12.2.21*
6. 001B – Direct Contamination of clearwell (#18025032)
7. 002G – Unapproved indirect additives (#18025032) – *Corrected 3.3.22*
8. SW21 – Leak at Chlorine injection point (#18025006) – *Corrected 11.12.21*
9. 004G – Disinfection residuals not monitored in proper location – *Corrected 12.7.21*
10. 004P – Chemical dosage not monitored or calibrated – *Corrected 12.3.21*
11. SW26 – Calibrations and calibration checks not performed or documented
12. SW09 – Inadequate backwash criteria
13. 003U – Interruptions in treatment process – *Corrected 2.16.22*
14. 005P – Inadequate treatment plant failure alarm or auto shutdown – *Corrected 12.7.21*
15. 005K – Inadequate process control
16. SW33 – Incorrect CT Calculations – *Corrected 11.9.21*
17. SW27 – Inadequate turbidity measurement
18. 006M – No documentation of storage facility inspections – *Corrected 3.4.22*
19. 001S – Inadequate security at storage facilities (#18025019) – *Corrected 12.3.21*
20. 002T – Cross connections present in water system

We were required to take action to correct these deficiencies. However, we failed to take this action by the deadline established by the NMED DWB.

**What should I do?**

There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

**What does this mean?**

This is not an emergency. If it had been, you would have been notified within 24 hours. *\*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.\** These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

**What is being done?**

City was given an extension due to the HPCC Fire as city staff were focused on ensuring water met Safe Drinking Water Standards and the completion of the O&M and SOP's were worked on as time allowed. City and the City's consultants are completing the O&M and System Sampling Plan. We anticipate submitting the documents within 30 days. 001B, SW26, SW09, 005K and SW27 were completed in March of 2022 solely awaiting the inclusions of their procedures in the O&M manual.

**For more information, please contact:**

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*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

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