

Days & Hours of Operation

**Monday - Friday
7:00am to 5:00pm**

**Office Hours
8:00am to 12:00pm
1:00am to 5:00pm**

Closed during the noon hour

Weather Conditions

Due to adverse winter weather conditions such as heavy snowfall, icy roads, and/or snowpack. the Meadow City Express may operate on a delayed schedule or may cancel operations for the day. Tune into your local radio stations, our website, and facebook page for details.

Manager:

Marcelino Roybal
mroybal@lasvegasnm.gov

TITLE VI / ADA Notice

Meadow City Express, a public transit service, operates its programs and services without regard to race, color, national origin, and disability in accordance with Title VI of the 1964 Civil Rights Act and the Americans with Disabilities Act. To find out nondiscrimination obligations, file a complaint, or to request this for in another language, please contact the Human Resource Department, 1700 N. Grand Avenue, Las Vegas, NM 87701

Meadow City Express, opera sus programas y servicios, sin distincion de raza, color, y origen nacional, segun el Titulo VI de la Ley de Derechos Civiles. Para obtener mas informacion sobre el programa de derechos civiles del La Ciudad de Las Vegas o para obtener mas informacion sobre los procedimientos para presentar una queja, llame a Departamento de Recursos Humanos 1700 N. Grand Avenue, Las Vegas, NM 87701

Riders with Disabilities

Meadow City Express fully supports the needs of the disabled community. Our vans are handicap accessible with wheelchair lifts and ramps.

MCE requires that customers advise us of their needs when scheduling a pickup.

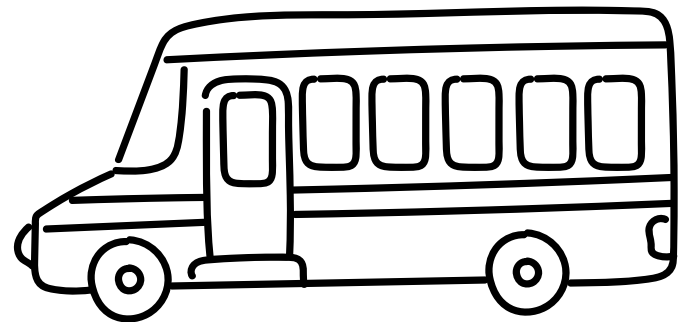


Meadow City Express
500 Railroad Avenue
505-454-8583

facebook.com/MeadowCityExpress
www.lasvegasnm.gov/meadow-city-express



Meadow City Express' mission is to provide citizens of the Las Vegas area access to reliable, safe, and affordable transportation.



- Cost per trip is \$1.00
- Discount passes are available and highly encouraged:
- \$7.50 for ten (10) rides
- \$15.00 for twenty (20)

All rides must be scheduled at least 24 hours in advance.
Permanent ridership is available upon request.

All cancellations must be made at least 1 hour in advance.(see our cancellation policy)

Passes may be purchased through the driver or at the Meadow City Express Office

Individual fares must be paid at time of service. If you have a pass, that must be presented at time of service.

Note: Drivers do not carry change, therefore the fare amount must be exact.

*If the passenger does not pay or present pass at time of pickup, the driver reserves the right to refuse the ride.

Passenger Code of Conduct

Use of municipal transit is a privilege not a right. our agency is committed to providing safe, accessible, timely, and professional services to our passengers. We can only provide such a service when our passengers respect and follow our Code of Conduct.

- No verbal abuse/profane language
- No food or drinks
- All vehicles are smoke/tobacco free
- No illegal drugs
- Maintain good personal hygiene
- No horseplay or fighting
- No weapons/firearms
- All service animals must be in the owner's control at all times
- Regular pets or emotional support animals are allowed but must be in a cage/carrier/kennel at all times

*See the City of Las Vegas Meadow City Express ordinance for full passenger behavior policy and procedures.

Any Passenger who violates these rules will be subject to the suspension process as per the policy.

The City of Las Vegas Meadow City Express provides public transportation services within the city of Las Vegas. If you have any questions about our policies and procedures, please contact 505-454-8583.

- Meadow City Express is a demand response/curb-to-curb system and does **NOT** provide same day service. **All passengers must call a full day in advance to schedule.**
- Upon arrival for pickup, the driver will honk and wait three (3) minutes for you to come out; the driver will leave if you are not out in the allotted time and this will be considered a no show. (see our No Show policy)
- For return trips, passengers must request a call back. The first driver who is available will be dispatched to pickup the passenger. Callback services are not always available.
- All passengers must buckle up and remain seated at all times. All passengers with children under seven (7) years old must provide a car seat. proper securement of wheelchairs/ powerchairs is mandatory.
- Children under eleven (11) years old must be accompanied by an adult at all times.
- Passengers who bring items such as groceries are only allowed to bring what they can carry in one trip. Bags should not block isles, as this is a safety issue.